**College Ave Sewer Backup - Web Request - Other (**[**CID:9prj5tx$wrsv$3zcgf**](CID:9prj5tx$wrsv$3zcgf)**)**

This was called in to Citizens this morning and a Confirmation #111437017 was issued for the complaint as attached.

A photo of the flooding is attached to this file.

**From:** Citizens Customer Care [<mailto:CustomerCare@citizensenergygroup.com>]   
**Sent:** Thursday, December 12, 2019 4:14 PM  
**To:** [bodad96@sbcglobal.net](mailto:bodad96@sbcglobal.net)  
**Subject:** RE: Web Request - Other (<CID:9prj5tx$wrsv$3zcgf>)

Good Afternoon Jerrey,

It is necessary to contact us at 317-924-3311 in regards to overflowing sewers or clogged sewers when the issue is occurring.  Please use the number above to contact us the next time there is an issue.

Thank you,

Jennifer

-----Original Message-----

**From:** [bodad96@sbcglobal.net](mailto:bodad96@sbcglobal.net) [<mailto:bodad96@sbcglobal.net>]

**Sent:** Tuesday, December 10, 2019 4:10:14 PM

**To:** Citizens Customer Care

**Subject:** Web Request - Other

## Web Request - JERREY FINNEGAN

|  |  |
| --- | --- |
| Name: | JERREY FINNEGAN |
|  |  |
| Address: | 5720 CARROLLTON AVE |
| Phone: | 317-201-5095 |
| Email: | [bodad96@sbcglobal.net](mailto:bodad96@sbcglobal.net) |
| Reason: | Other |
|  |  |
| Comments or Questions: | To Whom It May Concern: There is a serious storm sewer backup on College Ave between 54th and 56th St on the west side resulting in a major long flooded section of new pavement. The flooding extends from 5438 to 5510 College Ave and is chronic. This has been a problem before and now after the Red Line construction. Citizens needs to regularly clear this particular storm sewer. |

